

STATE OF CALIFORNIA  
REGIONAL WATER QUALITY CONTROL BOARD  
SANTA ANA REGION

In the matter of:	)	Complaint No. R8-2007-0059 (revised)
	)	for
City of Villa Park	)	Administrative Civil Liability
17855 Santiago Boulevard	)	
Villa Park, CA 92861	)	
<u>Attention: Mr. Kenneth Domer</u>	)	

YOU ARE HEREBY GIVEN NOTICE THAT:

1. The City of Villa Park (City) is alleged to have violated provisions of law for which the California Regional Water Quality Control Board, Santa Ana Region (hereinafter Board), may impose liability under Section 13385(c) of the California Water Code.
2. A hearing concerning this Complaint will be held before the Board within ninety days of the date of issuance of this Complaint. The hearing for this matter was originally scheduled for the Board's regular meeting of September 7, 2007 at the City Council Chambers of Loma Linda. Based on a request by the City, the matter was postponed to the Board's regular meeting of November 30, 2007 at the Irvine Ranch Water District offices. If a hearing is held, City representatives will have an opportunity to appear and be heard, and to contest the allegations in this Complaint and the imposition of civil liability by the Board. An agenda for the meeting will be mailed to you not less than 10 days prior to the hearing date.
3. At a hearing, the Board would consider whether to affirm, reject or modify the proposed administrative civil liability or whether to refer the matter to the Attorney General for recovery of judicial civil liability.
4. The City is a co-permittee under the National Pollutant Discharge Elimination System (NPDES) Permit No. CAS618030, Areawide Urban Storm Water Runoff Permit for Orange County and the Incorporated Cities, Waste Discharge Requirements Order No. R8-2002-0010 (MS4 Permit). The current MS4 permit is the third term of this permit, having been originally adopted in 1990, and renewed in 1996 and 2002.
5. As part of the first term permit, the County of Orange and the incorporated cities (permittees) developed a Drainage Area Management Plan (DAMP) in 1993, which was approved by the Executive Officer and served as the permittees' primary policy and implementation document during the first two permit terms. As part of the third term renewal process, the permittees submitted an updated DAMP with their Report of Waste Discharge. The revised DAMP (2000 DAMP) was incorporated into the current MS4 Permit when it was adopted on January 19, 2002.
6. Section XIX.2 of the MS4 Permit states, "The DAMP, as included in the Report of Waste Discharge, including any approved amendments thereto, is hereby made an enforceable component of this order."

7. The 2002 MS4 Permit issued by the San Diego Regional Board for the County of Orange and the 11 cities within its jurisdiction, required that each municipality prepare its own Local Implementation Plan (LIP) detailing the specific implementation plan of the individual municipality, as opposed to the county-wide DAMP. In addition, each municipality was required to prepare its own Program Effectiveness Assessment (PEA) to supplement the county-wide Annual Report. To maintain county-wide consistency, each of the Orange County cities within the Santa Ana Region prepared and submitted LIPs and PEAs as part of the permittee's 2002-03 Annual Report submittal.
8. On February 1, 2006, Board staff conducted an audit of the City's MS4 program as part of an assessment of the overall County-wide program. That audit was designed to examine both the effectiveness of the program, as implemented by the City, as well as the effectiveness of field program execution. On September 6, 2006, an evaluation report based on the audit was submitted to the City, and on October 20, 2006, the City provided a response to the evaluation report. While the City's response addressed some of the concerns identified in the audit evaluation report, there remained extensive shortcomings in the City's storm water program that could not be justified. Based upon the audit's findings and the City's response, a subsequent Notice of Violation, dated May 18, 2007, was issued to the City of Villa Park for alleged violations of the MS4 Permit.
9. The City is alleged to have violated the following provisions of the MS4 Permit:
  - a. **Section II.3** "[Co-permittees shall] pursue enforcement actions as necessary to ensure compliance with the storm water ordinances."
  - b. **Section III.3** "The permittees shall effectively prohibit the discharge of non-storm water into the MS4."
  - c. **Section VI.2** "The permittees shall take appropriate enforcement actions against any violators of their Water Quality Ordinance ... [and] all enforcement actions shall be consistent with the Enforcement Consistency Guide."
  - d. **Section 10.3.2 of the 2000 DAMP** "Commencing in 99/00 the Permittees shall report on ... enforcement actions that were taken, the number of repeat violators and the incremental enforcement actions."
  - e. **Section VIII.1** "Each permittee shall develop by October 15, 2002, an inventory of all construction sites for which permits are issued and activities at the site include: soil movement; storage of dirt, sand or fertilizer; or exterior mixing of concrete, mortar or stucco."
  - f. **Section VIII.3.a** "During the wet season all high priority [construction] sites are to be inspected, in their entirety, once a month. All medium priority sites are to be inspected at least twice during the wet season. All low priority sites are to be inspected at least once during the wet season."

- g. **Section VIII.3.c** "Information [regarding construction site inspections] must be maintained in [a] database [and a] copy of this database must be provided to the Regional Board with each annual report."
- h. **Section VIII.6** "The inspectors responsible for ensuring compliance at construction sites shall be trained in, and have an understanding of, federal, state and local water quality laws and regulations. Each permittee shall have adequately trained its [construction] inspection staff by October 15, 2002, and on an annual basis, prior to the rainy season, thereafter."
- i. **Section X.9** "The inspectors responsible for ensuring compliance at commercial facilities shall be trained in, and have an understanding of, federal, state and local water quality laws and regulations. Each permittee shall have adequately trained its [commercial] inspection staff by July 1, 2003 and on an annual basis thereafter."
- j. **Section XII.B.1.f** "By March 1, 2003, the permittees shall submit for review and approval by the Executive Officer, a revised WQMP for urban runoff from new developments/significant redevelopments for ... [a]ll hillside developments on 10,000 square feet or more, which are located on areas with known erosive soil conditions or where the natural slope is twenty-five percent or more."
- k. **Section XIV.1** "By July 1 of each year, the permittees shall review all their activities and facilities to determine the need for any revisions to the Environmental Performance Reports."
- l. **Section XIV.6** "Each permittee shall inspect, clean and maintain at least 80% of its drainage facilities on an annual basis."
- m. **Section XIV.7** "By July 1, 2004, the Permittees shall develop and submit for approval by the Executive Officer, a more aggressive program for the cleaning of drainage facilities."

10. This Complaint is based on the following facts:

- a. Sections II.3, III.3 and VI.2 of the MS4 Permit require that the City effectively prohibit the discharge of non-storm water (illegal discharges) through the enforcement of their Water Quality Ordinance. Further, those enforcement actions are to be consistent with the County-prepared Enforcement Consistency Guide, and Section 10.3.2 of the 2000 DAMP, which specifies progressive enforcement actions for repeat violators. A review of the City's records provided both during the audit and in the PEAs submitted by the City, demonstrated a repeated lack of follow-up inspections and/or progressive enforcement actions for sites that were identified as violating the City's Water Quality Ordinance.
- b. Section VIII.1 of the MS4 Permit requires that each permittee develop by October 15, 2002, an inventory of all construction sites for which permits are issued and for which activities at the sites include: soil movement; storage of dirt, sand or

fertilizer; or exterior mixing of concrete, mortar or stucco. This inventory information was required to be compiled into a database system by this deadline and be maintained on a regular basis. The database was not completed nor maintained according to requirements within this Section of the MS4 Permit.

- c. Section VIII.3(a) of the MS4 Permit requires permittees to inspect all high priority construction sites, in their entirety, once a month during the wet season. Further, all medium priority sites are to be inspected at least twice during the wet season and all low priority construction sites are to be inspected at least once during the wet season. The report submitted with the 2003/4 PEA did not contain the required construction site information and did not include inspection information or findings.
- d. Section VIII.3(c) of the MS4 Permit requires that information regarding construction site inspections be maintained in a database and a copy of this database be provided to the Regional Board with each annual report. The report submitted with the 2003/4 PEA stated that there were 166 construction sites within the City's jurisdiction during the reporting period. This report, as well as other reports submitted with the 2002/03 PEA, did not contain the required construction site information and did not include the required inspection information or results in an electronic database format, or otherwise.
- e. Section VIII.6 of the MS4 Permit requires permittees to ensure inspection staff responsible for ensuring compliance at construction sites, shall be trained in, and have an understanding of, federal, state and local water quality laws. It was evident during the audit activities that construction inspection staff were inadequately trained per MS4 Permit requirements. Additionally, City staff were unable to produce documentation of inspection staff having received training in the aforementioned water quality regulations, the City's Water Quality Ordinance, or the County's Enforcement Consistency Guide. This constitutes a violation of Section VIII.6 of the MS4 Permit.
- f. Section X.9 of the MS4 Permit requires permittee inspection staff responsible for ensuring compliance at commercial properties, be trained in, and have an understanding of, federal, state and local water quality laws. City staff were unable to produce documentation of inspection staff having received training in the aforementioned water quality regulations, the City's Water Quality Ordinance, nor the County's Enforcement Consistency Guide. This constitutes a violation of Section X.9 of the MS4 Permit.
- g. Section XII.B of the MS4 Permit requires permittees to review Water Quality Management Plans (WQMPs) prepared for most new development and significant redevelopment that meet the criteria presented in the MS4 Permit. Despite statements throughout Sections A-7 and review protocols illustrated as Exhibit A-7.III (WQMP Checklist) in the City's 2003 LIP, the City failed to train municipal staff responsible for WQMP reviews, or utilize the City's extensive WQMP review checklist for applicable projects. This constitutes a violation of Section XII.B of the MS4 Permit.

- h. Section XIV.1 requires that the permittees review all municipal activities and facilities by July 1 of each year, to determine the need for any revisions to the Environmental Program Reviews (EPRs) for those municipal activities and facilities. The City's inventory (2003/04 PEA) lists two municipal fixed facilities locations and six field programs. However, no EPRs were submitted for any municipal activities, despite the existence of inspection forms in the City LIP, specifically created for those activities. Failure to conduct annual inspections of all fixed facilities and field activities and submit findings in EPRs is a violation of Section XIV.1 of the MS4 Permit.
- i. Section XIV.6 of the MS4 Permit requires permittees to inspect, clean and maintain at least 80% of its drainage facilities on an annual basis, with 100% of the facilities included in a two-year period. For 2002/03, 2003/04 and 2004/05, the City reported in their PEAs that they had cleaned 100% of their 150 catch basins; however, during the audit, no formal records could be produced. For 2005/06, the City reported having cleaned 196 of 239 catch basins (82%) and actually provided street maps showing the location of apparently 269 catch basins. The apparent discrepancy in the number of catch basins reported during 2002/03, 2003/04 and 2004/05 along with the lack of formal records constitutes a violation of the MS4 Permit.
- j. Section XIV.7 of the MS4 Permit requires that permittees develop a more aggressive program for the cleaning of drainage facilities and submit that plan for approval by the Executive Officer by July 1, 2004. The City's *Maintenance Procedure DF-1 Drainage Facility Operation and Maintenance* (included in Exhibit A-5-III of the City's February 2003 LIP) includes the following: "annually inspect and clean drainage facilities as needed," "maintain appropriate records," "conduct annual visual inspections during the dry season to determine if there are problem inlets where sediment/trash or other pollutants accumulate" and "train crews in proper maintenance activities, including record keeping and disposal." During the municipal audit performed on February 1, 2006, City staff stated that the City implements a 100% per year catch basin inspection and clean-out program. However, during the audit, City personnel stated that no formal records were kept by the City, and no inspection schedule was found to be maintained, both of which constitute violations of the MS4 Permit. It should be noted that, in the 2005/2006 PEA submittal, 82% of the updated inventory of 239 catch basins within the City were reported to be cleaned during the reporting period.
- k. A Notice of Violation was issued to the City on May 18, 2007, for the above program deficiencies. After a request for a four week extension, the City of Villa Park responded to the Notice of Violation in a July 6, 2007 correspondence, however the City's response failed to provide sufficient information to justify the elimination of any of the permit violations noted in the Notice of Violation.

11. Section 13385(a)(2) provides that any person who violates waste discharge requirements shall be civilly liable. Section 13385(a)(3) provides that any person who violates

monitoring, inspection, reporting and recordkeeping requirements shall be civilly liable. Section 13385(c) provides that civil liability may be administratively imposed by a regional board in an amount not to exceed ten thousand dollars (\$10,000) for each day each violation occurs.

12. Pursuant to Section 13385(c):

- a. For violations associated with failure to develop and maintain the construction site database, the City is civilly liable for 1205 days of violation of Section VIII.1 of the MS4 Permit at \$10,000 per day, for a maximum amount of \$12,050,000.
- b. For violations associated with failure to conduct construction inspections, the City is civilly liable for 1372 days of violation of Section VIII.3.a of the MS4 Permit at \$10,000 per day, for a maximum amount of \$13,720,000.
- c. For violations associated with failure to maintain construction inspection data in a database and submit that database as part of the annual report, the City is civilly liable for 1205 days of violation of Section VIII.3.c of the MS4 Permit at \$10,000 per day, for a maximum amount of \$12,050,000.
- d. For violations associated with the failure to adequately train inspection staff responsible for ensuring compliance at construction sites, to be trained in, and have an understanding of, federal, state and local water quality laws, the City is civilly liable for 1205 days of violation of Section VIII.6 of the MS4 Permit at \$10,000 per day, for a maximum amount of \$12,050,000.
- e. For violations associated with the failure to adequately train inspection staff responsible for ensuring compliance at commercial properties, to be trained in, and have an understanding of, federal, state and local water quality laws, the City is civilly liable for 946 days of violation of Section VIII.6 of the MS4 Permit at \$10,000 per day, for a maximum amount of \$9,460,000.
- f. For violations associated with failure to implement WQMP requirements for new development/ significant redevelopment, the City is civilly liable for 854 days of violation of Section XII.B of the MS4 Permit at \$10,000 per day, for a maximum amount of \$8,540,000.
- g. For violations associated with failure to clean and maintain 80% of the municipality's catch basins on an annual basis, the City is civilly liable for 1248 days of violation of Section XIV.6 of the MS4 Permit at \$10,000 per day, for a maximum amount of \$12,480,000.
- h. The maximum amount for which the City is civilly liable is the total of the above, or \$80,350,000.

13. Regional Board staff spent a total of 250 hours investigating the City's compliance with the MS4 Permit (@\$70/hr, the total cost for staff time is \$17,500). Regional Board staff estimated the cost savings realized by the City by having insufficient staffing to: fully conduct construction, municipal inspections and the data input/analysis associated with those inspections; fully comply with the catch basin cleaning requirements; and, initiate enforcement activities to support compliance by dischargers to the City's MS4. Based on the minimum of 3 years that additional positions would have been required by the City, Regional Board staff estimate that the City saved at least \$98,280 by not devoting adequate staffing levels to manage and implement the NPDES program under the MS4 Permit for a period during 2002, 2003, 2004 and 2005.
14. Section 13385(e) specifies factors that the Board shall consider in establishing the amount of civil liability. These factors include: nature, circumstances, extent, and gravity of the violation; and, with respect to the discharger, the ability to pay, any prior history of violations, the degree of culpability, economic benefit or savings, if any, resulting from the violation; and other matters that justice may require. At a minimum, liability shall be assessed at a level that recovers the economic benefits, if any, derived from the acts that constitute the violation. The factors are evaluated in the table below.

<b>Factor</b>	<b>Comment</b>
<b>A. Nature, Circumstances, Extent and Gravity of Violation</b>	The City has failed to fully implement a number of programs under the MS4 Permit which had the potential to result in the discharge of pollutants by others to the City's MS4 system and then into the receiving waters within this region.
<b>B. Culpability</b>	The discharger is entirely culpable for the violations.
<b>C. Economic Benefit or Savings</b>	The discharger saved at least \$98,280 by not having adequate staffing to manage and comply with permit requirements during 2002, 2003, 2004, and 2005.
<b>D. Prior History of Violations</b>	There have been no previous violations noted for the City.
<b>E. Staff Costs</b>	Regional Board staff spent approximately 250 hours conducting the audit, reviewing City submittals and preparing this enforcement action (@\$70 per hour, the total cost for staff time is \$17,500).
<b>F. Ability to Pay</b>	Villa Park is the smallest city in Orange County with a population of only 6,000. The City has provided information indicating that an assessment made up of the amount proposed for 'cost savings' and 'staff costs' above, would require the collection of approximately \$19 per capita and represents approximate 3% of the annual general fund revenues.

After consideration of the first five (5) factors, the Executive Officer had proposed that civil liability be imposed on the City of Villa Park in the amount of \$115,780 for the violations cited above (this included \$98,280 in cost savings + staff costs of \$17,500). At that time Regional Board staff did not have any information about the City's ability to pay. After issuance of the original Complaint, two (2) meetings were held between City staff and Regional Board staff, and the City provided additional information regarding the size and the revenue base of the City. Some of this information is included above in the "Ability to Pay" section. City staff cited the inability of the City to pay the proposed assessment, and the relative size of the assessment and size/revenue of City when compared to assessments issued to other municipalities in previous actions. Based on the additional information provided by the City, it was decided by Regional Board staff to adjust the proposed assessment to cover only the estimated cost savings of \$98,280 and to suspend \$50,000 of the \$98,280, provided the City comes into compliance with the MS4 Permit and meets the set of deadlines listed below. When the City complies with the conditions of suspension as listed below, the \$50,000 is considered forgiven and no longer due and payable.

### **CONDITIONS OF SUSPENSION**

1. Suspension becomes effective after the City comes into and remains in substantial compliance with the MS4 Permit for a period of one (1) year following issuance of this complaint, and also meets the conditions listed in Items 2 to 7, below. Upon submitting the requested material to Regional Board staff, if said material is found not to be satisfactory, the City shall be afforded the opportunity to discuss any deficiency with staff as a means to correct and provide satisfactory documentation within an agreed upon and reasonable time frame.
2. Exhibit 7.11 of the Orange County Drainage Area Management Plan (DAMP) illustrates Regional Board approved Model Water Quality Management Plan (WQMP) requirements and review criteria, regarding co-permittee oversight for post-construction BMP management for new development and significant redevelopment projects. Sections A-7.5.4 through A-7.8.2 of the City's LIP describe the WQMP review and approval processes, which are to be implemented by City staff. Staff assigned to identify projects requiring WQMPs and staff assigned WQMP review and approval process responsibilities shall have documented proof of training prior to conducting such activities. Training materials and proof of attendance must be submitted to Regional Board staff by December 14, 2007;
3. Sections VIII, IX and X of the MS4 Permit require that co-permittee inspection staff, who are responsible for ensuring compliance at construction sites and commercial facilities (understanding that the City has no industrial sites) are to be trained in and have an understanding of: federal, state and local water quality laws and regulations as they apply to such activities. All City staff responsible for such inspection activities shall have documented proof of training prior to conducting such activities as described above. Training materials and proof of attendance must be submitted to Regional Board staff by December 14, 2007;

4. Section XIV of the MS4 Permit requires that each co-permittee shall review all their field activities and each municipal facility to determine the need for BMP revisions and document these inspections on the inspection forms found in the City's LIP and document BMP recommendations on Environmental Performance Report (EPR) forms. Inspections must be completed for all municipal facilities and field activities (whether those activities are conducted by City staff or contractors) using the forms and procedures in the City's LIP. EPRs must be completed for all facilities and field activities. Inspections of facilities and field activities must take place between the date of this Complaint and December 14, 2007. EPRs and inspection forms must be submitted to Regional Board staff by December 14, 2007;
5. Section VIII of the MS4 Permit requires that co-permittees identify construction sites (as defined in the MS4 Permit) within the City; conduct regular inspections of those sites and maintain site and inspection data in a computer database (not a spreadsheet), that was to have been developed by October 15, 2002. All current construction sites meeting the conditions listed in Section VIII.1 of the MS4 Permit, must be inspected by properly trained individuals and the following information regarding the inspection must be entered into the database: site location, site ownership, date/time of inspection, inspector(s), site personnel contacted, photos of BMP implementation, violations noted, correction dates and a description of site conditions (weather conditions, knowledge of site staff, adequacy of BMP implementation, condition of BMPs). Inspections of all construction sites within the City must be completed between the date of this Complaint and December 13, 2007. Submittal of the database (spreadsheet style) must be made to the Regional Board staff by December 21, 2007. Submittal of the new database must be made to Regional Board staff by August 22, 2008;
6. Section XIV of the MS4 Permit requires permittees to inspect, clean and maintain at least 80% of its drainage facilities on an annual basis, with 100% of the facilities included in a two-year period and to further develop a more aggressive program for the cleaning of drainage facilities and submit that plan for approval by the Executive Officer by July 1, 2004. It should be noted that a cleaning criteria of "as needed" is a violation of the MS4 Permit, the intent of this requirement is not only to maintain the hydraulic capacity of the drain, but also to remove pollutants that would otherwise be transported to receiving waters by storm events. The City must prepare a computerized list of drainage facilities within the city, a prioritization for each (based on the specific factors listed within the MS4 Permit) and develop a cleaning schedule meeting MS4 Permit requirements. The list and specific prioritization rationale for catch basins must be submitted to Regional Board staff by December 14, 2007; and,
7. Section A-7 of the City's LIP requires the submittal of a WQMP for all new development and significant re-development projects (both Priority and Non-Priority Projects), with structural treatment controls only being required for Priority Projects. The lack of implementation of the WQMP program and the failure of City planning staff to recognize when site characteristics (e.g., hillside development or sites sized one (1) acre or larger) require implementation of additional oversight and/or conditions of development, indicate the need to insure that the procedures followed by the City meet the requirements of the DAMP and MS4 Permit. The City must review Section A-7 of the LIP and make any changes necessary to bring it into compliance with the DAMP and MS4 Permit. Documentation of those changes and a detailed flow chart

identifying the various steps, reviews and approvals performed by, or on the part of, the City as part of the processing framework for new development and redevelopment and the specific personnel associated with those steps, reviews and approvals must be submitted to Regional Board staff by June 20, 2008.

### **WAIVER OF HEARING**

The City may waive its right to a hearing. If the City wishes to waive its right to a hearing, please sign the attached waiver form and mail it, together with a check for \$48,280 made payable to the State Water Resources Control Board, to this office in the enclosed preprinted envelope.

If you have any questions, please contact Marc Brown at (951) 321-4584 or Mark Smythe at (951) 782-4998. For legal questions, contact Reed Sato at (916) 341-5889.

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Date

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Gerard J. Thibeault  
Executive Officer

In the matter of:	)	Complaint No. R8-2007-0059 (revised)
	)	for
City of Villa Park	)	Administrative Civil Liability
17855 Santiago Boulevard	)	
Villa Park, CA 92861	)	
Attention: Mr. Kenneth Domer	)	

## WAIVER OF HEARING

I agree to waive the right of the City of Villa Park to a hearing before the Santa Ana Regional Water Quality Control Board with regard to the violations alleged in Complaint No. R8-2007-0059 (revised). I further agree that as a condition of the suspension of \$50,000 of this assessment, the City will comply with the seven (7) items listed in the Conditions of Suspension section of this Complaint. Upon completion of the Conditions of Suspension, the \$50,000 shall be forgiven and no longer due and payable. Failure by the City to substantially comply with any of these Conditions of Suspension will result in the reinstatement of the suspended \$50,000, which will become immediately due and payable. At such time, if the City disagrees with a reinstatement, with good cause, the City can exercise its right to a hearing and/or administrative appeal of the reinstatement. I have enclosed a check, made payable to the State Water Resources Control Board, in the amount of \$48,280, which represents the non-suspended portion of this assessment. I understand that I am giving up the right of the City of Villa Park to be heard and to argue against allegations made by the Executive Officer in this complaint, and against the imposition of, and the amount of, the liability proposed.

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Date

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City of Villa Park